

Laptops 4 Life (L4L)- Getting Started

Welcome to the L4L Program

Thank you for participating in the L4L program. We are here to support you getting started on your Chromebook and/or Android phone.

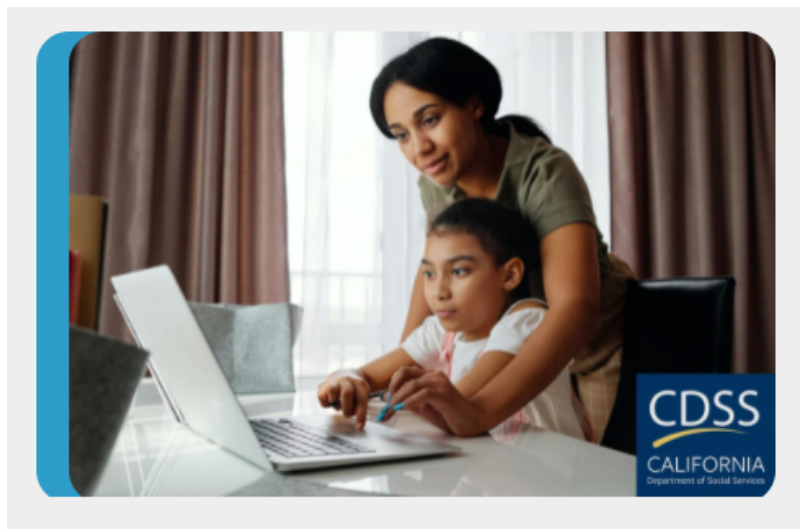
Helpline: (916) 252-4667

Need help **setting up** your device?

- Call the Helpline: **(916) 252-4667**
- Select your language preference: (1) English, (2) Spanish
- **Press 2** to speak with a Cell-Ed coach who will help you to set up your new device

Need help with a **device that isn't working?**

- Call the Helpline: **(916) 252-4667**
- Select your language preference: (1) English, (2) Spanish
- **Press 1** to speak with a Tech Exchange rep who will help you fix your issue



How can I access the internet?

Connect the laptop and/or smartphone to WiFi. You can also access the internet from your phone if you have a SIM card with a data plan. You can get a SIM Card/Phone Plan from any phone provider including Cricket, Boost, Sprint, T-Mobile, AT&T, Verizon, or online.

Try to avoid multi-year contracts.

You can access low-cost internet by finding a provider in your area.

- The California Emerging Technology Fund: **1-844-841-INFO (4636)**
- [Available plans](#) from CDE.ca.gov
- [Providers by zip code](#) from Everyoneon.org
- [Affordable connectivity program \(ACP\)](#) helps low-income households by offering discounts of up to \$30/month on internet services or up to \$75/month for households on qualifying Tribal lands.

These telecom companies may also offer low-cost options in your area:

- Comcast Internet Essentials: 855-846-8376
- AT&T Discount Internet Access: 855-220-5211
- Sonic Discount Internet Access: 888-766-4233

Cell-Ed's Essential Courses

Digital Skills for Life & Work

Learn to use your computer, phone, or tablet to search for jobs, teach your child to be safe on social media, send professional emails, and more!

Get started with Cell-Ed Courses!

1. Download the Cell-Ed App or call **1-888-488-3311** from any cell phone
2. Enter your 4-digit PIN **3311**
3. Answer a few questions to decide what you want to study, and get started!

Access by computer: **california.cell-ed.com**
or WhatsApp message START to **+1-888-488-3311**